# Support Vector Machines and Kernel methods 

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## Reference

The content and the slides are adapted from
S. Rogers and M. Girolami, A First Course in Machine Learning (FCML), 2nd edition, Chapman \& Hall/CRC 2016, ISBN: 9781498738484

## Classification syllabus

- 4 classification algorithms.
- Of which:
- 2 are probabilistic.
- Bayes classifier.
- Logistic regression.
- 2 non-probabilistic.
- K-nearest neighbours.
- Support Vector Machines (SVM).
- There are many others!


## Topics ...

- Linear SVM
- Soft-Margin SVM
- Kernels - Kernel SVM
- Classifier Performance


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## The margin

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- Minimise the loss.
- Maximise the likelihood.
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## The margin

- We have seen several algorithms where we find the parameters that optimise something:
- Minimise the loss.
- Maximise the likelihood.
- Maximise the posterior (MAP).
- The Support Vector Machine (SVM) is no different:
- It finds the decision boundary that maximises the margin.


## Some data

- We'll 'think' in 2-dimensions.


SVM is a binary classifier. $N$ data points, each with attributes $\mathbf{x}=\left[x_{1}, x_{2}\right]^{\top}$ and target $t= \pm 1$

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$$
\mathbf{w}^{\top} \mathbf{x}+b=0
$$

- Our task is to find $\mathbf{w}$ and $b$
- Once we have these, classification is easy:

$$
\begin{array}{lll}
\mathbf{w}^{\top} \mathbf{x}_{\text {new }}+b>0 & : & t_{\text {new }}=1 \\
\mathbf{w}^{\top} \mathbf{x}_{\text {new }}+b<0 & : & t_{\text {new }}=-1
\end{array}
$$

- i.e. $t_{\text {new }}=\operatorname{sign}\left(\mathbf{w}^{\top} \mathbf{x}_{\text {new }}+b\right)$


## The margin

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- Use the margin, $\gamma$
- Maximise it!


Perpendicular distance from the decision boundary to the closest points on each side.

## Why maximise the margin?



- Maximum margin decision boundary (left) seems to better reflect the data characteristics than other boundary (right).


## Why maximise the margin?



- Maximum margin decision boundary (left) seems to better reflect the data characteristics than other boundary (right).
- Note how margin is much smaller on right and closest points have changed.
- There is going to be one 'best' boundary (w.r.t margin)
- Statistical theory justifying the choice.


## Computing the margin

$$
2 \gamma=\frac{1}{\|\mathbf{w}\|} \mathbf{w}^{\top}\left(\mathbf{x}_{1}-\mathbf{x}_{2}\right)
$$



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Fix the scale such that:

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\end{aligned}
$$

Therefore:

$$
\begin{gathered}
\left(\mathbf{w}^{\top} \mathbf{x}_{1}+b\right)-\left(\mathbf{w}^{\top} \mathbf{x}_{2}+b\right)=2 \\
\mathbf{w}^{\top}\left(\mathbf{x}_{1}-\mathbf{x}_{2}\right)=2 \\
\gamma=\frac{1}{\|\mathbf{w}\|}
\end{gathered}
$$



## Maximising the margin

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- Equivalent to minimising $\frac{1}{2}\|\mathbf{w}\|^{2}=\frac{1}{2} \mathbf{w}^{\top} \mathbf{w}$
- There are some constraints:
- For $\mathbf{x}_{n}$ with $t_{n}=1: \mathbf{w}^{\top} \mathbf{x}_{n}+b \geq 1$
- For $\mathbf{x}_{n}$ with $t_{n}=-1: \mathbf{w}^{\top} \mathbf{x}_{n}+b \leq-1$


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- For $\mathbf{x}_{n}$ with $t_{n}=-1: \mathbf{w}^{\top} \mathbf{x}_{n}+b \leq-1$
- Which can be expressed more neatly as:

$$
t_{n}\left(\mathbf{w}^{\top} \mathbf{x}_{n}+b\right) \geq 1
$$

- (This is why we use $t_{n}= \pm 1$ and not $t_{n}=\{0,1\}$.)


## Maximising the margin

- We have the following optimisation problem:

$$
\begin{array}{r}
\underset{\mathbf{w}}{\operatorname{argmin}} \frac{1}{2} \mathbf{w}^{\top} \mathbf{w} \\
\text { Subject to: } t_{n}\left(\mathbf{w}^{\top} \mathbf{x}_{n}+b\right) \geq 1
\end{array}
$$

## Maximising the margin

- We have the following optimisation problem:


Subject to: $t_{n}\left(\mathbf{w}^{\top} \mathbf{x}_{n}+b\right) \geq 1$

- Can put the constraints into the minimisation using Lagrange multipliers:

$$
\begin{array}{r}
\underset{\mathbf{w}}{\operatorname{argmin}} \frac{1}{2} \mathbf{w}^{\top} \mathbf{w}-\sum_{n=1}^{N} \alpha_{n}\left(t_{n}\left(\mathbf{w}^{\top} \mathbf{x}_{n}+b\right)-1\right) \\
\text { Subject to: } \alpha_{n} \geq 0
\end{array}
$$

## What now?

- Let's think about what happens at the solution (we'll see why...)
- We know that $\frac{\partial}{\partial \mathbf{w}}=0$ and $\frac{\partial}{\partial b}=0$.


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- From which we can infer that:

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\end{aligned}
$$

- Substitute these back into our optimisation problem:

$$
\begin{gathered}
\quad \frac{1}{2} \mathbf{w}^{\top} \mathbf{w}-\sum_{n} \alpha_{n}\left(t_{n}\left(\mathbf{w}^{\top} \mathbf{x}_{n}+b\right)-1\right) \\
\vdots \\
\vdots \\
\sum_{n} \alpha_{n}-\frac{1}{2} \sum_{n, m} \alpha_{n} \alpha_{m} t_{n} t_{m} \mathbf{x}_{n}^{\top} \mathbf{x}_{m}
\end{gathered}
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$$

- Instead of minimising the previous expression, we can maximise this one (for reasons we won't go into).
- Subject to:

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- Subject to:

$$
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\sum_{n} \alpha_{n} t_{n} & =0
\end{aligned}
$$

- Decision function was $\operatorname{sign}\left(\mathbf{w}^{\top} \mathbf{x}_{\text {new }}+b\right)$ and is now:

$$
t_{\text {new }}=\operatorname{sign}\left(\sum_{n=1}^{N} \alpha_{n} t_{n} \mathbf{x}_{n}^{\top} \mathbf{x}_{\text {new }}+b\right)
$$

## So?

$$
\begin{aligned}
\underset{\alpha}{\operatorname{argmax}} & \sum_{n=1}^{N} \alpha_{n}-\frac{1}{2} \sum_{n . m=1}^{N} \alpha_{n} \alpha_{m} t_{n} t_{m} \mathbf{x}_{n}^{\top} \mathbf{x}_{m} \\
\text { subject to } & \sum_{n=1}^{N} \alpha_{n} t_{n}=0, \quad \alpha_{n} \geq 0
\end{aligned}
$$

- This is a standard optimisation problem (quadratic programming)
- Has a single, global solution. This is very useful!
- Many algorithms around to solve it.
- e.g. quadprog in Matlab...


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- Has a single, global solution. This is very useful!
- Many algorithms around to solve it.
- e.g. quadprog in Matlab...
- Once we have $\alpha_{n}$ :

$$
t_{\text {new }}=\operatorname{sign}\left(\sum_{n=1}^{N} \alpha_{n} t_{n} \mathbf{x}_{n}^{\top} \mathbf{x}_{\text {new }}+b\right)
$$

## Primal and Dual

## Primal

$$
\underset{\mathbf{w}}{\operatorname{argmin}} \frac{1}{2} \mathbf{w}^{\top} \mathbf{w}
$$

Subject to: $t_{n}\left(\mathbf{w}^{\top} \mathbf{x}_{n}+b\right) \geq 1$
Dual

$$
\begin{aligned}
\underset{\alpha}{\operatorname{argmax}} & \sum_{n=1}^{N} \alpha_{n}-\frac{1}{2} \sum_{n . m=1}^{N} \alpha_{n} \alpha_{m} t_{n} t_{m} \mathbf{x}_{n}^{\top} \mathbf{x}_{m} \\
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## Optimal boundary



- Optimisation gives us $\alpha_{1}, \ldots, \alpha_{N}$
- Compute $\mathbf{w}=\sum_{n} \alpha_{n} t_{n} \mathbf{x}_{n}$
- Compute $b=t_{n}-\mathbf{w}^{\top} \mathbf{x}_{n}$ (for one of the closest points)
- Recall that we defined $\mathbf{w}^{\top} \mathbf{x}_{n}+b= \pm 1=t_{n}$ for closest points.
- Plot $\mathbf{w}^{\top} \mathbf{x}+b=0$


## Support Vectors

- At the optimum, only 3 non-zero $\alpha$ values (squares).

- $t_{\text {new }}=\operatorname{sign}\left(\sum_{n} \alpha_{n} t_{n} \mathbf{x}_{n}^{\top} \mathbf{x}_{\text {new }}+b\right)$
- Predictions only depend on these data-points!


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- Predictions only depend on these data-points!
- We knew that - margin is only a function of closest points.
- These are called Support Vectors
- Normally a small proportion of the data:
- Solution is sparse.

Is sparseness good?

- Not always:



## Is sparseness good?

- Not always:

- Why does this happen?

$$
t_{n}\left(\mathbf{w}^{\top} \mathbf{x}_{n}+b\right) \geq 1
$$

- All points must be on correct side of boundary.
- This is a hard margin


## Topics ...

- Linear SVM
- Soft-Margin SVM
- Kernels - Kernel SVM
- Classifier Performance


## Soft margin

- We can relax the constraints:

$$
t_{n}\left(\mathbf{w}^{\top} \mathbf{x}_{n}+b\right) \geq 1-\xi_{n}, \xi_{n} \geq 0
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- Our optimisation becomes:

$$
\begin{array}{r}
\underset{\mathbf{w}}{\operatorname{argmin}} \frac{1}{2} \mathbf{w}^{\top} \mathbf{w}+C \sum_{n=1}^{N} \xi_{n} \\
\text { subject to } t_{n}\left(\mathbf{w}^{\top} \mathbf{x}_{n}+b\right) \geq 1-\xi_{n}
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$$

- And when we add Lagrange etc:

$$
\begin{aligned}
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& \text { subject to } \sum_{n=1}^{N} \alpha_{n} t_{n}=0, \quad 0 \leq \alpha_{n} \leq C
\end{aligned}
$$

- The only change is an upper-bound on $\alpha_{n}$ !


## Soft margins

- Here's our problematic data again:

- $\alpha_{n}$ for the 'bad' square is 3.5 .


## Soft margins

- Here's our problematic data again:

- $\alpha_{n}$ for the 'bad' square is 3.5 .
- So, if we set $C<3.5$, we should see this point having less influence and the boundary moving to somewhere more sensible...


## Soft margins

- Try $C=1$

- We have an extra support vector.
- And a better decision boundary.


## Soft margins

- The choice of $C$ is very important.
- Too high and we over-fit to noise.
- Too low and we underfit
- ...and lose any sparsity.


## Soft margins

- The choice of $C$ is very important.
- Too high and we over-fit to noise.
- Too low and we underfit
- ...and lose any sparsity.
- Choose it using cross-validation.


## SVMs - some observations

- In our example, we started with 3 parameters:

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\mathbf{w}=\left[w_{1}, w_{2}\right]^{\top}, \quad b
$$

- In general: D+1.


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## SVMs - some observations

- In our example, we started with 3 parameters:

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\mathbf{w}=\left[w_{1}, w_{2}\right]^{\top}, \quad b
$$

- In general: $\mathrm{D}+1$.
- We now have $\mathrm{N}: \alpha_{1}, \ldots, \alpha_{N}$
- Sounds harder?
- Depends on data dimensionality:
- Typical Microarray dataset:
- $D \sim 3000, N \sim 30$.
- In some cases $N \ll D$


## Topics ...

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- Soft-Margin SVM
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## Inner products

- Here's the optimisation problem:

$$
\underset{\alpha}{\operatorname{argmax}} \sum_{n} \alpha_{n}-\frac{1}{2} \sum_{n, m} \alpha_{n} \alpha_{m} t_{n} t_{m} \mathbf{x}_{n}^{\top} \mathbf{x}_{m}
$$

- Here's the decision function:

$$
t_{\text {new }}=\operatorname{sign}\left(\sum_{n} \alpha_{n} t_{n} \mathbf{x}_{n}^{\top} \mathbf{x}_{\text {new }}+b\right)
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$$

- Data ( $\mathbf{x}_{n}, \mathbf{x}_{m}, \mathbf{x}_{\text {new }}$, etc) only appears as inner (dot) products:

$$
\mathbf{x}_{n}^{\top} \mathbf{x}_{m}, \mathbf{x}_{n}^{\top} \mathbf{x}_{\text {new }}, \text { etc }
$$

## Projections

- Our SVM can find linear decision boundaries.
- What if the data requires something nonlinear?



## Projections

- Our SVM can find linear decision boundaries.
- What if the data requires something nonlinear?


- We can transform the data e.g.:

$$
\phi\left(\mathbf{x}_{n}\right)=x_{n 1}^{2}+x_{n 2}^{2}
$$

- So that it can be separated with a straight line.
- And use $\phi\left(\mathbf{x}_{n}\right)$ instead of $\mathbf{x}_{n}$ in our optimisation.


## Projections

- Our optimisation is now:

$$
\underset{\alpha}{\operatorname{argmax}} \sum_{n} \alpha_{n}-\frac{1}{2} \sum_{n, m} \alpha_{n} \alpha_{m} t_{n} t_{m} \phi\left(\mathbf{x}_{n}\right)^{\top} \phi\left(\mathbf{x}_{m}\right)
$$

- And predictions:

$$
t_{\text {new }}=\operatorname{sign}\left(\sum_{n} \alpha_{n} t_{n} \phi\left(\mathbf{x}_{n}\right)^{\top} \phi\left(\mathbf{x}_{\text {new }}\right)+b\right)
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$$

- In this case:

$$
\phi\left(\mathbf{x}_{n}^{\top}\right) \phi\left(\mathbf{x}_{m}\right)=\left(x_{n 1}^{2}+x_{n 2}^{2}\right)\left(x_{m 1}^{2}+x_{m 2}^{2}\right)=k\left(\mathbf{x}_{n}, \mathbf{x}_{m}\right)
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$$

- We can think of the dot product in the projected space as a function of the original data.


## Projections

- We needn't directly think of projections at all.
- Can just think of functions $k\left(\mathbf{x}_{n}, \mathbf{x}_{m}\right)$ that are dot products in some space.


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- Don't ever need to actually project the data - just use the kernel function to compute what the dot product would be if we did project.
- Optimisation task:

$$
\underset{\alpha}{\operatorname{argmax}} \sum_{n} \alpha_{n}-\frac{1}{2} \sum_{n, m} \alpha_{n} \alpha_{m} t_{n} t_{m} k\left(\mathbf{x}_{n}, \mathbf{x}_{m}\right)
$$

## Projections

- We needn't directly think of projections at all.
- Can just think of functions $k\left(\mathbf{x}_{n}, \mathbf{x}_{m}\right)$ that are dot products in some space.
- Called kernel functions.
- Don't ever need to actually project the data - just use the kernel function to compute what the dot product would be if we did project.
- Optimisation task:

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- Predictions:

$$
t_{\mathrm{new}}=\operatorname{sign}\left(\sum_{n} \alpha_{n} t_{n} k\left(\mathbf{x}_{n}, \mathbf{x}_{\mathrm{new}}\right)+b\right)
$$

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- These all correspond to $\phi\left(\mathbf{x}_{n}\right)^{\top} \phi\left(\mathbf{x}_{m}\right)$ for some transformation $\phi\left(\mathbf{x}_{n}\right)$.
- Don't know what the projections $\phi\left(\mathbf{x}_{n}\right)$ are - don't need to know!


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- The optimisation is just as simple, regardless of the kernel choice.
- Still a quadratic program.
- Still a single, global optimum.
- We can find very complex decision boundaries with a linear algorithm!


## A technical point

- Our decision boundary was defined as $\mathbf{w}^{\top} \mathbf{x}+b=0$.
- Now, w is defined as:

$$
\mathbf{w}=\sum_{n=1}^{N} \alpha_{n} t_{n} \phi\left(\mathbf{x}_{n}\right)
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- So, we can't compute w or the boundary!
- But we can evaluate the predictions on a grid of $\mathbf{x}_{\text {new }}$ and use Matlab to draw a contour:

$$
\sum_{n=1}^{N} \alpha_{n} t_{n} k\left(\mathbf{x}_{n}, \mathbf{x}_{n e w}\right)+b
$$

## Aside: kernelising other algorithms

- Many algorithms can be kernelised.
- Any that can be written with data only appearing as inner products.
- Simple algorithms can be used to solve very complex problems!
- Class exercise:
- KNN requires the distance between $\mathbf{x}_{\text {new }}$ and each $\mathbf{x}_{n}$ :

$$
\left(\mathbf{x}_{\text {new }}-\mathbf{x}_{n}\right)^{\top}\left(\mathbf{x}_{\text {new }}-\mathbf{x}_{n}\right)
$$

- Can we kernelise it?


## Example - nonlinear data



- We'll use a Gaussian kernel:

$$
k\left(\mathbf{x}_{n}, \mathbf{x}_{m}\right)=\exp \left\{-\beta\left(\mathbf{x}_{n}-\mathbf{x}_{m}\right)^{\top}\left(\mathbf{x}_{n}-\mathbf{x}_{m}\right)\right\}
$$

- And vary $\beta(C=10)$.


## Examples



- $\beta=1$.

$$
k\left(\mathbf{x}_{n}, \mathbf{x}_{m}\right)=\exp \left\{-\beta\left(\mathbf{x}_{n}-\mathbf{x}_{m}\right)^{\top}\left(\mathbf{x}_{n}-\mathbf{x}_{m}\right)\right\}
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## The Gaussian kernel

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- Not flexible enough to surround just the square class.
- $\beta=50$ was too complex:
- Memorises the data.
- $\beta=1$ was about right.
- Neither $\beta=50$ or $\beta=0.01$ will generalise well.
- Both are also non-sparse (lots of support vectors).


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- Cross-validation!


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- $C$ too high - overfitting.
- $C$ too low - underfitting.
- Cross-validation!
- Search over $\beta$ and $C$
- SVM scales with $N^{3}$ (naive implementation)
- For large $N$, cross-validation over many $C$ and $\beta$ values is infeasible.


## Summary - SVMs

- Described a classifier that is optimised by maximising the margin.
- Did some re-arranging to turn it into a quadratic programming problem.
- Saw that data only appear as inner products.
- Introduced the idea of kernels.
- Can fit a linear boundary in some other space without explicitly projecting.
- Loosened the SVM constraints to allow points on the wrong side of boundary.
- Other algorithms can be kernelised...we'll see a clustering one in the future.


## Topics ...

- Linear SVM
- Soft-Margin SVM
- Kernels - Kernel SVM
- Classifier Performance


## Performance evaluation

- We've seen 4 classification algorithms.
- How do we choose?
- Which algorithm?
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- Need performance indicators.


## Performance evaluation

- We've seen 4 classification algorithms.
- How do we choose?
- Which algorithm?
- Which parameters?
- Need performance indicators.
- We'll cover:
- 0/1 loss.
- ROC analysis (sensitivity and specificity)
- Confusion matrices


## $0 / 1$ loss

- 0/1 loss: proportion of times classifier is wrong.
- Consider a set of predictions $t_{1}, \ldots, t_{N}$ and a set of true labels $t_{1}^{*}, \ldots, t_{N}^{*}$.
- Mean loss is defined as:

$$
\frac{1}{N} \sum_{n=1}^{N} \delta\left(t_{n} \neq t_{n}^{*}\right)
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- $(\delta(a)$ is 1 if $a$ is true and 0 otherwise)


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- $(\delta(a)$ is 1 if $a$ is true and 0 otherwise)
- Advantages:
- Can do binary or multiclass classification.
- Simple to compute.
- Single value.


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- Assume only $1 \%$ of population is diseased.
- Diseased: $t=1$
- Healthy: $t=0$
- What if we always predict healthy? $(t=0)$
- Accuracy 99\%
- But classifier is rubbish!


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- We'll stick with our disease example.
- Need to define 4 quantities. The numbers of:


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- False positives (FP) - the number of objects with $t_{n}^{*}=0$ that are classified as $t_{n}=1$ (healthy people diagnosed as diseased).
- False negatives (FN) - the number of objects with $t_{n}^{*}=1$ that are classified as $t_{n}=0$ (diseased people diagnosed as healthy).


## Sensitivity

$$
S_{e}=\frac{T P}{T P+F N}
$$

- The proportion of diseased people that we classify as diseased.
- The higher the better.
- In our example, $S_{e}=0$.


## Specificity

$$
S_{p}=\frac{T N}{T N+F P}
$$

- The proportion of healthy people that we classify as healthy.
- The higher the better.
- In our example, $S_{p}=1$.


## Optimising sensitivity and specificity

- We would like both to be as high as possible.
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## Optimising sensitivity and specificity

- We would like both to be as high as possible.
- Often increasing one will decrease the other.
- Balance will depend on application:
- e.g. diagnosis:
- We can probably tolerate a decrease in specificity (healthy people diagnosed as diseased)....
- ...if it gives us an increase in sensitivity (getting diseased people right).


## ROC analysis

- Many classification algorithms involve setting a threshold.
- e.g. SVM:

$$
t_{\text {new }}=\operatorname{sign}\left(\sum_{n=1}^{N} t_{n} \alpha_{n} k\left(\mathbf{x}_{n}, \mathbf{x}_{\mathrm{new}}\right)+b\right)
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$$

- Implies a threshold of zero (sign function)
- However, we could use any threshold we like....
- The Receiver Operating Characteristic (ROC) curve shows how $S_{e}$ and $1-S_{p}$ vary as the threshold changes.


## ROC curve



- SVM for nonlinear data with $\beta=50$.
- Each point is a threshold value.
- Bottom left - everything classified as 0 (-1 in SVM)
- Top right - everything classified as 1.
- Goal: get the curve to the top left corner - perfect classification $\left(S_{e}=1, S_{p}=1\right)$.


## ROC curve



- SVM for nonlinear data with $\beta=0.01$.
- Better than $\beta=50$
- Closer to top left corner.


## ROC curve



- SVM for nonlinear data with $\beta=1$.
- Better still.


## AUC

- We can quantify performance by computing the Area Under the ROC Curve (AUC)
- The higher this value, the better.
- $\beta=50: \mathrm{AUC}=0.8348$
- $\beta=0.01:$ AUC $=0.9551$
- $\beta=1: \mathrm{AUC}=0.9936$


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- $\beta=50: \mathrm{AUC}=0.8348$
- $\beta=0.01:$ AUC $=0.9551$
- $\beta=1: \mathrm{AUC}=0.9936$
- AUC is generally a safer measure than $0 / 1$ loss.


## Confusion matrices

The quantities we used to compute $S_{e}$ and $S_{p}$ can be neatly summarised in a table:

|  | True class |  |  |
| :---: | :---: | :---: | :---: |
|  | 1 | 0 |  |
| Predicted class | 1 | TP | FP |
|  | 0 | FN | TN |

- This is known as a confusion matrix
- It is particularly useful for multi-class classification.
- Tells us where the mistakes are being made.
- Note that normalising columns gives us $S_{e}$ and $S_{p}$


## Confusion matrices - example

- 20 newsgroups data.
- Thousands of documents from 20 classes (newsgroups)
- Use a Naive Bayes classifier ( $\approx 50000$ dimensions (words)! )
- Details in book Chapter.
- $\approx 7000$ independent test documents.
- Summarise results in $20 \times 20$ confusion matrix:

True class

|  |  | ... | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 18 | 18 | 19 | 20 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { n } \\ & \frac{0}{U} \\ & 0 \\ & \pm \\ & \vdots \\ & \vdots \\ & 0 \\ & 0 \end{aligned}$ | 1 | $\ldots$ | 4 | 2 | 0 | 2 | 10 | 4 | 7 | 1 | 12 | 7 | 47 |
|  | 2 | ... | 0 | 0 | 4 | 18 | 7 | 8 | 2 | 0 | 1 | 1 | 3 |
|  | 3 | $\ldots$ | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
|  | 4 |  | 1 | 0 | 1 | 28 | 3 | 0 | 0 | 0 | 0 | 0 | 0 |
|  | . |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 16 | $\ldots$ | 3 | 2 | 2 | 5 | 17 | 4 | 376 | 3 | 7 | 2 | 68 |
|  | 17 | . . | 1 | 0 | 9 | 0 | 3 | 1 | 3 | 325 | 3 | 95 | 19 |
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|  | 19 | ... | 8 | 4 | 8 | 0 | 10 | 21 | 1 | 16 | 19 | 185 | 7 |
|  | 20 |  | 0 | 0 | 1 | 0 | 1 | 1 | 2 | 4 | 0 | 1 | 92 |


|  | True class |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
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| $$ |  |  |  |  |  |  | : |  |  |  |  |  |  |
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- Algorithm is getting 'confused' between classes 20 and 16, and 19 and 17.
- 17: talk.politics.guns
- 19: talk.politics.misc

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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
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- 20: soc.religion.christian

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- Confusion matrix helps us direct our efforts to improving the classifier.


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- Introduced two different performance measures:
- $0 / 1$ loss
- ROC/AUC
- Introduced confusion matrices - a way of assessing the performance of a multi-class classifier.

