Lisa Olsson Husband Björn

Sold her summer house so they bought this hotel now.

Now there are Gatsby parties happening, but it is done. We have been there done that, we need something new.

I am thinking more something 1850 rich and fancy people staying here because there is also a museum right across the road where you can go and I am thinking we could visit there and so on.

People could come and stay at the hotel and they will also get clothes to wear, and that is a problem because you need to know the sizes of the clothes. Maybe we will make it even bigger, we will first se how it will go. Maybe we can have our own parties later on in the summer.

We need to have a system to book our rooms.

Q: Will you be working on mobile It would be good to check what is happening when I am abroad.

Q: Should the guests be able to check things on mobile? Yes, it would be very good if the website would work on your phone too.

Q: Possibility for the dining area, should you be able to book tables. Restaurant We will have some guests that come in from the outside sometimes but most of the time the hotel will host guests that will have a shared dinner. Fridays for everyone, and Saturdays and Sundays only for hotel guests. For Saturdays and Sundays you need a costume for dinner.

Q: Are we flexible on sizes with the clothes?

We need to know specific sizes such as xs - s -l. We will have a size-guide, we will work a lot with making the costumes easy to adjust.

Q: Shoes, do we need that?

Q: What piece of clothes should happen Mostly suits and long dresses.

Q: Cancelling policy?

If you cancel one week before you can rebook, but if you cancel two days before you still have to pay.

Q: About the costumes, could the costumers have specific requests about colours

Never thought about this but maybe it would be good to know if they can somehow send to me the preferences that would be good because then we could help them to become even more happy.

Q: Do you accommodate children? Yes

Q: Do you make a difference between children and adults when you make price Only for the dinner part. For the rooms they will pay for extra beds or rooms. Clients should be able to pick if they want children menu or adult for their kids.

Q: What is the child age limit? Up to 12

Q: Will there be costumes for children? Yes

Q: How many outfits do you think you will have? We do not know yet. We will of course have more than we can have guests, since people can have different sizes.

Q: When they get there can they get a different option? We will try to help them if they can change if there are any more available in their size.

Q: Do you have a logo or name for the hotel? We can fix a logo, we will also make sure we connect to the museum

Q: Do you have any particular wishes for how you want the page to look? I really want the website to have an old feeling. But it is important that it looks really good. I hate when you go into some website and everything looks pretty but nothing works.

Q: Do you plan to have any special events on particular days? Yes we plan to have special events, and even maybe to learn specific dances and so on, for example in the summer or Christmas.

Q: Can you bring your own clothes as a client?

I will say yes but they have to send a picture before to get it approved

Q: Do you have contact informations? Yes, you will be given this

Q: Should email function on the website or only through external email? I think it would be good if you could contact directly through the website

Q: How do you perceive your target audience? I would say they are probably from 29 to 45. Both people who like historical views, but also people that just want to do something special on a weekend and give the kids a different experience.

Q: How would you say the percentage of people that dress up will be? We have the plan that we are thinking that 70% will be dress out. Maybe we can have a different room for some of the guests in costume in the restaurant so that other guests in non costume will want to do it next time. You can book rooms without having to get a costume

Q: Which language will be? English

Q: There is not a lot of info about the rooms in the hotel right now? We are looking at rebuilding some parts, so we cannot tell you exactly now how the rooms will be in the end

Q: Would you plan to have other bookings for other activities? No, we do not have a lot of other spaces. Maybe once we connect with the museum but we do not know yet.

Q: Will there be special rooms? Such a suites? Yes! We will mostly have rooms for 2

Q: In the plan there is a lot of conference rooms will there be conferences? We need a lot of storage for our clothes so maybe we will not do much with it right now, maybe in the future.

Q: Will there be a package price with the museum? Yes we hope we can get deals with the museum. It would be great if a company can come and get a package price.

Q: Will you have breakfast? Yes, and it is included

Q: How about accessibility for disabled people? Some of the rooms will be accessible but not the majority. So they can only book specific books.

Q: If the dining hall is such a big thing will you have a meny? Yes, the menu will change?

Q: How would you like the costumer contact you? Either call or send an email. I will not be the one answering the phone but we will have people working there. We do not want an online chat. We are not that big yet to have someone sitting online all the time.

Q: Can the hotel be fully booked by people without costumes?
I think most of our costumers will want costumes, since other hotels are cheaper, I think people come to us for it. On the nights we have costume nights costumers staying there either dress in costume or need to eat elsewhere.

Renting a costume will cost extra.

Q:Is the dinner included in price?

No, you book in advance, and you can make a package price.

Q: Do you make sure you have a way to make sure you have available costumes?

I would like to have something in the system where I can check if there are available costumes. It would be great if people can get a message saying that there is no costume available, not that they cannot book but that we try to fix the situation.

Q: Are there any other important facilities you would like to highlight? The museum would be great to highlight. We will have wifi. Of course should be on website, but of course we do not want to flash their phones all the time. There is also parking.

Q: Are you allowed to take your dog with you? Then I would like them to contact us directly.

Q: Who will access the backup?
The people in the reception. They will be checking.

Q: Who will make sure that the rooms are clean?

Our cleaners need to see which rooms are cleaned or not? We have not thought about who changes the status of the room from dirty to clean, but we do not want the cleaners to access the bookings.

Q: What is your check in times? Preferably not before 3 and you need to leave at 11.